**Figure 2: Why Mai Taruvinga’s children remain unregistered beyond the fifth year?**

Children do not have birth certificates

Mother (Mai Taruvinga) lacked a birth certificate and an identity card

Death certificate of Mai Taruvinga’s late mother is not available

People’s beliefs about death and dying

Relatives never lodged an application for a death certificate

CRVS system that does not *prioritize* recording deaths

Relatives do not have information about the importance of a death certificate